S X L
G Y M N A S T I C S

Holiday Camp Terms & Conditions

Welcome to the SXL Gymnastics Holiday Camp! To ensure a safe, enjoyable, and well-organised experience for all participants, we ask that you carefully read and agree to the following terms and conditions. These guidelines are in place to help us provide the best possible environment for your child to learn, have fun, and make new friends.

By enrolling your child in our holiday camp, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined below. If you have any questions or require further clarification, please do not hesitate to contact us.

Health and Safety

- If a child becomes unwell during camp, SXL will require a parent or emergency contact to promptly pick them up from our centre. Children should not attend camp if they are sick, especially if they have a contagious illness.
- Medication can only be administered by a staff member if written authorisation from a parent or doctor is provided, along with clear instructions.
- Children are only permitted to leave the premises if signed out by a parent, an authorized contact, or a staff member/emergency personnel in an emergency. If a family friend or relative is picking up the child, this must be indicated on the sign-in sheet on the day.

Behaviour Policy

- SXL maintains a positive and respectful environment for all campers. If a child displays severely disruptive or unsafe behavior that causes significant problems, SXL reserves the right to ask the parent or emergency contact to pick the child up immediately.
- Repeated or serious incidents may result in the child being asked to leave the camp permanently. This policy is in place to ensure the safety and enjoyment of all participants.

Cancellations and Refunds

- Cancellations without notice are non-refundable. Refunds or customer credits are only granted in cases of extreme illness or injury, accompanied by a valid medical certificate (e.g., broken limb or chickenpox).

SXL GYMNASTICS

Drop-Off & Pick-Up Policy

- The SXL Gymnastics Centre will open for Holiday Camp drop-off from 8:45am. The Centre will not be open or accessible to families prior to this time, and staff are unable to accept responsibility for children before 8:45am.
- Families requiring care or supervision prior to 8:45am will need to make alternative arrangements accordingly. **Please do not leave children unattended outside the Centre while waiting for the doors to open.**
- It is the parent's responsibility to ensure their child is picked up on time. A late pick-up fee of $1 per minute will apply after 10 minutes past the scheduled pick-up time. If you are running late, please call us at (02) 9417 4474.

Food and Allergies

- If a child attends camp without adequate food, SXL staff are not permitted to provide food. In such cases, the parent will be contacted to arrange for food to be brought in.
- While SXL encourages children not to bring nuts, please note that our canteen sells snacks that may contain traces of nuts.

Photography and Media

- SXL may take photos of camp activities for use on our website, social media, or in marketing materials. If you do not wish your child to appear in such photos, please send a written request via email to the office at least one week before camp begins.

Liability and Emergency Procedures

- SXL is not responsible for any loss of personal items or personal accidents that may occur during camp.
- In the event of a serious injury, our staff are authorised to administer First Aid and call an ambulance if necessary. Parents will be notified immediately. This is part of our emergency procedures and cannot be altered.

Bookings

- All bookings must be made in advance via the online booking form. As we adhere to a strict staff-to-child ratio, advance bookings are essential to secure your child's spot.

Thank you for your cooperation and support. We look forward to an exciting and safe holiday camp experience for your child!

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